





# Mobile Career Unit

Kweilin Waller, Deputy Human Services Director City of Phoenix Human Services Department/ ARIZONA@WORK City of Phoenix The Issue: In the past year, the city of Phoenix has seen a 52 percent decrease in individuals engaging in the workforce during the pandemic.

- Empathy interviews identified prominent barriers
  - Limited Education/Qualifications
  - Overall Health
  - Family Obligations
  - Transportation
  - Technology



#### The BIG Idea: A Mobile Career Unit

- Technology
- Resources
- Virtual Interviews
- Provide Guidance
- Tools and Training
- Data-Deployed





#### Previous Prototypes

- A. Resident Feedback Sessions.
- B. Employer Feedback Sessions.
- C. Staff Feedback Sessions.







#### Burton Barr Prototype

- A. 26 attendees
- B. 21 interactive survey participants
- C. 4 employer prescreens w/ Renaissance Hotels.
- D. 1 job offer at \$16.25/hour
- E. Visit from Andrea Coleman with Bloomberg and Mayor Kate Gallego.







#### Burton Barr Highlights







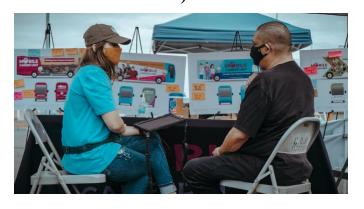






### Food City Prototype

- A. 19 attendees
- B. 12 interactive survey participants
- C. 4 jobs offers w/ Food City













## Food City Highlights





















# And The US Winners Are....

Patterson, NJ - Improving access to critical opioid treatment

Phoenix, AZ - Creating a mobile resource for job seekers

Rochester, MN - Connecting women of color with high-paying careers

#### Future Steps

- A. Begin contracting and production of the new Mobile Career Unit
- B. Continue to engage the community with our current prototype unit
- C. Help job-seekers drive their futures forward!













# THANK YOU

kweilin.waller@phoenix.gov

(602)261-8622

